Cornerstone

An Integrated Approach to the Delivery of Community Health Services

Cornerstone Customer Service Feedback Form

It is the goal of the Illinois Primary Health Care Association and CQuest America Inc. to provide quality customer service and support to Cornerstone agencies. In an effort to ensure we are meeting this goal, we would like to hear from Cornerstone users. Please use this form to provide feedback on the Cornerstone support and service you receive. Any suggestions, complaints or recognition you wish to express is welcome. If you choose to complete the contact section, the appropriate manager will follow up with you in regard to your feedback.

Fax the completed form to the Customer Service fax line at (217) 541-7441, or mail it to: CQA, Customer Service, 500 S. Ninth Street, Springfield, IL 62701. If you have any questions, please don't hesitate to contact the Cornerstone Call Center at 1-877-447-4221. *Thank you for your feedback!*

Contact Information (optional)

Name:_____ Phone Number:_____

Agency Name or Site ID#_____

Feedback

(Please attach additional pages if necessary)