



## DIVISION OF COMMUNITY HEALTH AND PREVENTION

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### M E M O R A N D U M

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**TO:** Cornerstone Liaison

**FROM:** Jo Anne Durkee  
Division of Community Health and Prevention

**DATE:** March 15, 2004

**SUBJECT:** Cornerstone Equipment Refresh Project

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In April, 2004, the Department of Human Services and Illinois Primary Health Care Association will begin refreshing Cornerstone equipment. The project is necessary because much of the existing Cornerstone equipment will not support Version 9.0, the Windows version of Cornerstone. Also, the refresh project represents the first steps in moving Cornerstone to the internet. Every Cornerstone installation will be affected by one or more of the equipment refresh activities; the oldest installations will be affected most. The implementation schedule for the project stretches from April through the fall. Upon completion of the project, Version 9.0 will be released.

The following activities will be conducted at every Cornerstone installation as part of the equipment refresh project.

Router upgrade: The existing router will be removed from the rack and replaced with a new pre-configured router. Estimated time to complete: 30 minutes.

Server upgrade: The old server will be removed from the rack and a new server installed. Data from the old server will be copied to the new server. Estimated time to complete: 90 minutes.

Workstation CPU refresh: Old workstation CPUs (processor speed less than 500 mhz)

will be replaced with new CPUs and configured. The model of CPU being installed is a tower variety. Therefore, the look and feel of the resulting workstation arrangement will be different especially if the monitor currently sits on top of the CPU box. Estimated time to complete per workstation: 10 minutes.

Newer workstations (CPU speed equal to or greater than 500 mhz) will be re-imaged to Windows 98. Estimated time to complete per workstation: 10 minutes.

Workstations purchased through the Authorized Vendor option prior to December, 1998, will not be upgraded.

These activities will disrupt the delivery of services on the day that your agency is scheduled for refresh. Disruption can be minimized by doing the following:

1. Clear the work area and workstation of nearby or affixed notes and decorations, and
2. Have a plan for workstation setup using the tower CPU.

The refresh activities are vital to continue service delivery through Cornerstone. While efforts will be made to accommodate your clinic schedule with the refresh schedule, the enormity of this project and its significance to community health services require an aggressive schedule. Also, the refresh project takes precedence over other Cornerstone network activities including all scheduled "Greenbook" configurations. Greenbook activities will be rescheduled once the refresh project is completed.

A member of the Cornerstone Solution Center or Cornerstone Network Support team will contact you to schedule the refresh date for your agency. Please contact your agency's regional representative with questions or concerns.

Moving to Windows has been a long time in coming. This equipment refresh project will move Cornerstone closer to the most modern technologies. Thank you in advance for your cooperation and patience with us as we improve the Cornerstone system.