

### MEMORANDUM

**Date:** July 29, 2005

**To:** Cornerstone Agencies

**From:** Sherri Butler  
Director of System Development and Software Support

**Subject:** Cornerstone Software Upgrade Version 9.21

Cornerstone is being upgraded to Version 9.21. BOD messages will be sent with release schedule information. Watch for these messages to find out when your site will receive the version upgrade.

**IT IS IMPERATIVE THAT ALL LAPTOPS BE UPLOADED THE NIGHT BEFORE YOU RECEIVE VERSION 9.21!**

Unless every laptop at your site is in the upload status, your site will not receive this update. Not only will your site not receive this update, but Cornerstone will be disabled COMPLETELY. There will be NO EXCEPTIONS to this policy.

There will be NO access to Cornerstone until all the unresolved laptops are at the site and ready for upload. At that time, you can contact the Cornerstone Call Center to begin the process of getting your site updated and running again. Please be aware that this process will take a minimum of 3 hours from the time you are contacted. This is only an estimate and it may take longer for your site.

We suggest you run the HSPR0405 - LAPTOPS CURRENTLY DOWNLOADED REPORT to check current laptop statuses. If you are unsure of your laptop statuses or need some resolved, please call the Cornerstone Call Center for assistance.

Note: The first user to select "Cornerstone" from the network menu after receiving the upgrade to version 9.21 will kick off the upgrade process. It will take approximately fifteen (15) to thirty (30) minutes or longer to process the upgrade.

While the system is processing the version upgrade, you will see a blue screen containing a white window with a message that states "DHS UPDATE PROCESS IS RUNNING ON THIS MACHINE - WORKSTATION TEMPORARILY UNAVAILABLE - PLEASE WAIT - THANK YOU." Please DO NOT turn off your PC if your screen shows this message. No other users should attempt to log on to any other workstation until the processing is complete. Once the message is no longer on the screen, all users may begin logging into Cornerstone.

The descriptions of the changes made in the version have been broken down into the following sections: Changes Affecting ALL Programs, BCCP, Diabetes, EI, and WIC. If you have any problems or questions regarding the upgrade process, please contact the Cornerstone Call Center at our toll-free number: 1-877-447-4221 / 1-877-4IPHCA1.

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# Cornerstone Version 9.21 Changes

## Changes Affecting ALL Programs

The **Participant Enrollment screen (PA03)** has been modified in an effort to reduce the number of duplicates being added. If your site has not had a successful Beginning of Day, the first user at each workstation to enter a new participant into Cornerstone that day will receive a new warning message: **"Adding a new participant while the system files are not up to date may create a duplicate participant."** Because your site has not had a successful Beginning of Day, you could be unknowingly adding duplicate participants and should therefore run a manual Beginning of Day if possible.

Two new program codes have been added to the **Program Information screen (PA15)** for "Closing the Gap" (CTG) and "Targeted Intensive Prenatal Case Management" (TIP). Sites that will be using these will receive further information from program staff regarding the use of these new programs.

The **Missed Scheduled Appointments report (HSPR0737)** has been optimized to run faster.

The **Participant Medical Information report (HSPR0202)** has been modified to reflect the Supplementary Feeding questions from the **Infant/Child Health Visit screen (PA09)**.

## Breast and Cervical Cancer Program (BCCP)

The **BCCP Detailed Procedure - Results With No Bills report (HSPR0787)** has been modified to include the participant's date of birth.

## Diabetes (IDCP)

The **Diabetes Screening report (HSPR0795)** has been modified to recognize the new race and ethnicity codes.

## Early Intervention (EI)

The **EI Service Authorization Entry Screen (SV07)** has been modified to fix the problem of End Dates clearing on some IM authorizations in certain instances.

## WIC

**FI Printing** has been modified to fix sporadic issues that occurred while printing FIs from Windows 98 workstations.

The **Participant Master Record for WIC report (HSPR0114)** has been modified to reflect the Supplementary Feeding questions from the **Infant/Child Health Visit screen (PA09)**.