



An Integrated Approach to the Delivery of Community Health Services

High Speed Internet Specifications

PROCESS

1. Complete the agency and Internet Service Provider's sections on this form. Please note that this form must be signed by the vendor after work is completed.
2. The agency contact and cable vendor technician hired by your agency will need to sign this form once the job is completed to meet the specifications outlined below.
3. Fax the signed form to your CQuest Hardware Services Coordinator (Denise Macon at 312-692-3067 for Region 1, or Kelli Blaise at 217-492-5635 or Regions 2, 3, 4 and 5).
4. Once this form has been faxed to COA with all necessary information and signatures, move and installation of equipment can be scheduled.

SPECIFICATIONS

Below are the High Speed Internet Specifications that are required for a Cornerstone Single Server Solution.

A. For a Server Site to Host a Remote Viewer Site(s) with a Terminal Server:

1. You must have a high speed Internet Connection with a **Static Public IP Address**;
2. For 10 or fewer simultaneous remote users a DSL or a Cable Internet Connection with a **Static Public IP Address** should be sufficient. For over 10 simultaneous remote users T1 speeds or higher should be used;
3. This High Speed Internet Connection needs to have connectivity from the point of demarcation to the location of the Cornerstone Server, Router, or Switch;
4. This High Speed Internet Connection should be installed at the point of demarcation no later than two weeks prior to the scheduled Live Date of the Cornerstone Remote Viewer Site(s);
5. This High Speed Internet Connection should not run through any telephone switch, PBX or other agency-owned telephone equipment housed in the local agency, but should run directly from the Internet Service Provider's lines from outside the local agency to the telephone demarcation inside the local agency.

B. For each Remote Viewer Site (non-Server site) installation:

1. You must have a high speed Internet Connection with a **Static Public IP Address**;
2. For 10 or fewer simultaneous remote users a DSL or a Cable Internet Connection with a **Static Public IP Address** should be sufficient. For over 10 simultaneous remote users T1 speeds or higher should be used;
3. This High Speed Internet Connection needs to have connectivity from the point of demarcation to the location of the Cornerstone Server, Router, or Switch;
4. This High Speed Internet Connection should be installed at the point of demarcation no later than two weeks prior to the scheduled Live Date of the Cornerstone Remote Viewer Site(s);
5. This High Speed Internet Connection should not run through any telephone switch, PBX or other agency-owned telephone equipment housed in the local agency, but should run directly from the Internet Service Provider's lines from outside the local agency to the telephone demarcation inside the local agency.



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SERVER SITE STATIC IP ADDRESS: _____

AGENCY INFORMATION

Agency Name: _____ Agency # _____

Address (site cabled): _____
(number, street name, suite #) (city, zip)

Phone number: (____) _____ Fax number: (____) _____

I verify that the vendor listed below was made aware of the special standards outlined above at the start of the job.

Name of agency/site representative (please print): _____

Signature of agency/site representative: _____

Title: _____ Date: _____

Site Assigned IP Addresses _____

Gateway _____ **Subnet** _____

DNS 1 _____ **DNS 2** _____

Username _____ **Password** _____

INTERNET SERVICE PROVIDER INFORMATION

Vendor Name: _____

Address: _____
(number, street name, suite #) (city, state, zip)

I have read and understand the above specifications and verify that these standards have been met.

Name of vendor technician on site (please print): _____

Signature: _____ Date: _____