

**CORNERSTONE USER GROUP MEETING  
QUESTIONS / CONCERNS  
APRIL 7, 2010**

- 1. Julie Sharp, Kane Co.:** Can the HSPR738 and HSPR739 reports (HV's & face-to-face contacts needed) be updated to reflect the pilot? For example, only At Risk clients now need the home visit. It would be great to have a report of At Risk clients with dates of HVs. (I know that the group may want this to come from Foxfire, but Debra & I were unsuccessful in creating Foxfire reports from CM11 at the last FFUG. She was going to try to talk to the developer, but I don't know the outcome...)
  
- 2. Peggy Newby, Dekalb County Health Dept.:** When can we expect a code for Hiberix to be available in Cornerstone? We are so glad to have HIB so we can recall our children who need boosters, however, we can't data enter this information until we have a code.
  
- 3. Cindy Hanley, Cumberland County Health.** **1)** Would it be possible to add a comments section on the PA13 screen for notes on the client's status. A comment box similar to the one of RF01? So we can say what is needed at the next appointment or contact. **2)** Can we have a multiple CPT code boxes all the time on 541 codes on SV02 screen like it has for immunizations? It doesn't take 15 minutes to check an adult's hemoglobin. **3)** Could the child's gender show up on next to birth date/age? **4)** Could you make it so when printing coupons and you realize you have made a mistake to stop the printing before all coupons get printed?

- 4. Kathryn Weisenstein, St. Clair Co.;** We had some vaccine, type #45 Influenza LAIV with an expiration date of 3/17/10. According to CDC guidelines, this vaccine can still be administered on 3/17/10, just not on 3/18/10 or later. On 3/17/10 I went to screen AD05 (Biologic Inventory) and clicked Show Non-expired Lots. I could still pull up on #45 Influenza LAIV and it showed lot #500749P, which had an expiration date of 3/17/10 as having 97 doses available. However, when I got to the PA12 screen to chart this vaccine on a client, it shows "No lots available for this immunization type". Looks like the date of expiration may need to be adjusted on the PA12 screen to allow that last day before expiration to be charted.
  
- 5. Trish Cleary, McLean County;** I am wondering why there are disparities between 0304 reports that are run by month as opposed to quarterly reports? The numbers generated by the 0304 reports sometimes match and sometimes don't. For instance for the 1<sup>st</sup> quarter of 2009 (January through March) the quarterly 0304 report shows that 6 less Hepatitis B; 48 less Pentacel; 47 less Prevnar and 38 less Rota were given than when the 0304 reports were run per month and added. Is there something I am not doing correctly that you are aware when I run the report?
  
- 6. Robilee Stanton, II Dept. of Human Services;** I would like Immunization and EPSDT reports to include only Healthworks clients that have been active at least 45 days in the system. This would also apply to the reports for CHEs too. Even if a CHE has been obtained in 21 days, sometimes medical case managers wait until they receive the hard copy of the CHE to enter the date in Cornerstone. This way, newly assigned clients or sib groups would not bring the statistics down for the reports since there hasn't been time to request medical records for them.

- 7. Renee Korves.;** On report HSPR0418 we would like an option for "to go to a file". The reason for this is our Case Managers have to double enter their time. It would be much easier if we could dump this to a file.
  
- 8. Jamie Epping, Cass Co. Health Dept.:** I have questions about Hib-Hemophilus? On the immunization report HSPR0301 if the 4<sup>th</sup> hib wasn't given (due to shortage) and the child is too old to receive, does this count against us on the WIC/FCM quarterly reports. I know it still shows on the HSPR0301 as being forecasted as past due.
  
- 9. Kelly Stewart, Peoria County Health Dept.:** Could the clients date of birth and FI issued dates be added to the VOC so that information would be included when a VOC is printed for transferring client?
  
- 10. Elaine Penningsdorf, Community Alternatives Unlimited;** Cornerstone, in participant – F1 for programs, would it be possible to allow the user to drag the Programs box to allow viewing of the related info which is hidden behind? Foxfire, we are CM only agency. I would like to add the client's WIC clinic name and status to reports for case manager. Do you know which file contains this info?
  
- 11. Kim Anderson, Mclean County Health Dept.** We would like to see Cornerstone show the client's current status first on the PA15 screen. Right now if a client is income eligible, it will show the termed record first and we have to page down to see the income eligible record.

- 12. Susan Pacot, Vermilion County Health Dept.:** Any idea when the WIC plastic covers will be available. They have been back ordered since 7/16/2009.
  
- 13. Shelley Tulipana, Sangamon Co. Health Dept.:** FCM staff would like to know where and when the information is pulled for postpartum depression screening and Healthy Start Grow Smart. Will these be added to performance standards? My immunization staff would like to know if more choices could be added to the PA15 when terming an immunization program instead of just moved or deceased. **This question has been asked before and the answer is no. Immunization program recognizes "moved" as they are no longer in your local immunization program and no longer your client.**